

ご登録済みOnePassアカウントの登録情報(Password等)をご自身でリセットなさりたいお客様は以下手順で変更が可能です。

“[Resigter/Edit OnePass Username and Password](#)”をクリックします

Westlaw. BETTER RESULTS FASTER.

Sign On with OnePass [What is OnePass?](#)

Username:

Password:

Client ID: [Sign On](#)

Save Username | Save Username/Password

Return to last research trail

Switch to sign on using a Westlaw Password

[Register/Edit OnePass Username and Password](#)

Don't have an account? [Westlaw by Credit Card](#)

ATTENTION: To provide better security, Westlaw will soon be requiring all

下記の画面が表示されている場合には、一旦、
“[Switch to sign on using your own OnePass Username and Password](#)”
をクリックいただき、上記の画面へお切り替え下さい。

Westlaw. BETTER RESULTS FASTER.

Sign On

Westlaw Password / Online ID:

Client ID: [Sign On](#)

Save this Password | Return to last Research Trail

[Switch to sign on using your own OnePass Username and Password](#)

Don't have an account? [Westlaw by Credit Card](#)

ATTENTION: To provide better security, Westlaw will soon be requiring all

既にOnePassが登録されているかどうかを確認します

Manage My OnePass Account

A OnePass username and password is now required to access Westlaw and other Thomson Reuters websites. A OnePass account has been detected for your Westlaw password. Please use the link below to Sign on to Westlaw with OnePass.

[Sign On to Westlaw with OnePass](#)

What is a OnePass Account?

A OnePass account is a username and password that can be used across multiple Thomson Reuters websites, including: Westlaw, Westlaw Business, My Account, west.thomson.com, lawschool.westlaw.com, and many more. [Learn more](#)

Create a New OnePass Account

Create Account >

If you have used websites such as west.thomson.com to purchase books or lawschool.westlaw.com as a student, you already have a West OnePass Account.

Not sure if you have a OnePass Account?

Email Address:

Check

[Return to Westlaw](#)

Update an Existing OnePass Account

Username:

Password:

Update Account >

[Forgot your username or password?](#)

Email Address:

Check

There is not a OnePass account associated with this email address.

[Return to Westlaw](#)

Email Address:

Check

There is a OnePass account associated with this email address. If you would like to make changes to it, use the Update an Existing OnePass Account feature on this page.

[Return to Westlaw](#)

まだ登録されていないため、
新規登録手順書に従ってOnePassアカウントをご登録ください。

既にOnePassアカウントが登録されています。
ご登録済みOnePassアカウントでログイン
頂けます。(Return to Westlawをクリック)

登録済みOnePassアカウントの
UsernameやPasswordがご不明な場合、
次頁以降の方法でUsernameの確認や
Passwordのリセットが可能です。

Forgot your username or password? をクリック

Manage My OnePass Account

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Not sure if you have a OnePass Account?

Email Address:

Check

[Return to Westlaw](#)

Update an Existing OnePass Account

Username:

Password:

Update Account >

[Forgot your username or password?](#)

該当の項目をチェックしてNextをクリック

Forgot Username or Password

Step 1: Problem Step 2: Information

What is the problem you are experiencing?

- I forgot my Username
- I forgot my Password
- I forgot my Username and Password

Next

Emailアドレスを入力してNextをクリック

Forgot Username and Password

Step 1: Information Step 2: Verify

Email Address:

Next

以前に設定したSecurity Answerを入力してNextをクリック

Forgot Username and Password

Step 1: Information **Step 2: Verify** Step 3: Username Step 4: Email

Security Question:
What is your city of birth?

Security Answer:

登録メールアドレスに届いたUsernameを、Step3の画面で入力してNextをクリック

差出人: west.onepass@thomson.com 送信日時: 2010/06/09 (水) 18:00

宛先: [redacted]

CC: [redacted]

件名: OnePass Username Request

OnePass Registered Name:

We have received your request to have your OnePass username emailed to you.

Username: *********

Please use this username the next time you log in.
Thank you for using OnePass.

Please do not reply to this email. Replies to this email will not be responded to or read. If you need assistance please call 1-800-WESTLAW (1-800-937-8529).

Forgot Username and Password

Step 1: Information Step 2: Verify **Step 3: Username** Step 4: Email

An email containing your Username has been sent to your email address. Please enter it here.

Username:

Passwordがリセットされ、仮パスワードが登録メールアドレスに届きます。次回ログインの際には、仮Passwordの変更が求められますので、指示に従って変更してください。

Forgot Username and Password

Step 1: Information Step 2: Verify Step 3: Username **Step 4: Email**

Thank You

A temporary password, which is valid for 24 hours, has been sent to the email address you provided. Use the password to log in and you will be prompted to create a new password.

The Username associated with this password is: **akiko.amari**

For assistance with your OnePass account, please call 1-800-WESTLAW (1-800-937-8529).

*OnePass Quick Tip: Cutting and Pasting your username and password helps to expedite access.

ご注意

以前に設定したSecurity AnswerでErrorが出て、先に進むことが出来ない場合

Forgot Username and Password

Step 1: Information **Step 2: Verify** Step 3: Username Step 4: Email

Security Question:
What is your city of birth?

Security Answer:

⚠ There is an error with the information you entered. Please see highlighted boxes below.

Security Question:
What is your city of birth?

Security Answer:

Answer entered does not match.

Security Answerでerrorが出る場合は、Westlaw Support(米国)によるリセットが必要となりますので、弊社ヘルプデスクにお問い合わせください。

ウエストロー・ジャパン株式会社ヘルプデスク
フリーダイヤル: 0120-100-482 (月～金 9:00～18:00)
E-mail: support@westlawjapan.com

尚、セキュリティ上の理由等により、お客様ご自身でWestlaw Support(米国)へお問い合わせ頂く場合は、以下の情報をお知らせください。(英語対応)

Westlaw support:
techsupport@thomsonreuters.com
1-800-937-8529

必要な事項

- Westlaw Password
- User Name(登録名)
- Email address

等、登録者個人を特定できる情報(お名前等)をお伝え下さい。

このほかご不明点につきましては、弊社ヘルプデスクへお問い合わせ下さい。